



Asheville Community Acupuncture Financial Policy

SLIDING SCALE FEES

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|------------------------|-----------|
| New Patient Intake: | \$ 20 |
| Acupuncture Treatment: | \$ 35 -60 |
| Herbal Consult only: | \$ 35-60 |
| herbs cost extra. | |

☞ About the Sliding Scale

The sliding scale allows you to decide what you wish to pay, no questions asked. We do not require any documentation of income for our sliding scale. A set of guidelines linking income to suggested payment may be provided upon request.

☞ Payment

We accept payment by cash, credit card, or check (please make out to Asheville Community Acupuncture).

☞ Cancellation Policy

For all appointments that are cancelled, rescheduled, or missed with less than 24 hour advance notice, there will be a charge of \$35.

We require cancellations be made via phone call. Please do not cancel via our on-line scheduler. We are willing to waive this fee in the event of an emergency. **Unfortunately, this does not include work-schedule changes.** We appreciate receiving this payment promptly via credit card over the phone, in person, or via check by mail if necessary.

☞ Herbal Medicine

Your practitioner may recommend herbal medicine to accompany your care. **Any opened herbal prescriptions are non-refundable. Unopened prescriptions may be refunded within 30 days.**

☞ Insurance & Receipts

We do not file for insurance, although we are happy to provide you with a payment receipt which includes insurance codes that you may submit to your insurance company. Since we use a sliding scale, by law we cannot file insurance. Furthermore, filing for insurance would be a hindrance to the quality of care offered, as the insurance companies only treat certain conditions for a limited time.

Thank you for your understanding, Asheville Community Acupuncture Staff

Printed Name _____

Signature _____ Date / /
